

## IN THE CLAIMS

Please rewrite the claims as follows:

Claims 1-24 (cancelled)

1           25. (previously presented) A method for using an enterprise service delivery  
2 technical model to develop a technical framework to provide Systems Management  
3 services to a customer, comprising the steps of:  
4           identifying a Systems Management solution scope specific to an information  
5 technology environment of the customer;  
6           inventorying existing information technology and Systems Management  
7 components supporting the information technology environment of the customer that  
8 are within the Systems Management solution scope;  
9           mapping the existing information technology and Systems Management  
10 components supporting the information technology environment of the customer to  
11 architectural building blocks of a predetermined enterprise service delivery technical  
12 model;  
13           identifying which architectural building blocks of the predetermined enterprise  
14 service delivery technical model are required to deliver the Systems Management  
15 services to the customer in accordance with the Systems Management solution scope;  
16 and  
17           mapping the inventoried existing information technology components that were  
18 mapped to the architectural building blocks of the predetermined enterprise service  
19 delivery technical model to the architectural building blocks of the predetermined  
20 enterprise service delivery technical model that were identified as required to deliver  
21 the Systems Management services in accordance with the Systems Management  
22 solution scope, this mapping step resulting in a list of design objects and relationships  
23 between the design objects that will deliver the Systems Management services in  
24 accordance with the Systems Management solution scope.

1           26. (previously presented) The method as recited in claim 25, wherein the  
2 architectural building blocks and defined relationships between the architectural  
3 building blocks are a function of a set of predefined principles and key requirements.

1           27. (previously presented) The method as recited in claim 25, wherein  
2 relationships between the architectural building blocks are arranged in predefined  
3 logical levels.

1           28. (previously presented) A computer program product adaptable for  
2 storage on a computer readable medium, the computer program product operable for  
3 creating an information technology technical architecture comprising the program  
4 steps of:

5           identifying a Systems Management solution scope specific to an information  
6 technology environment of the customer;

7           inventorying existing information technology and Systems Management  
8 components supporting the information technology environment of the customer that  
9 are within the Systems Management solution scope;

10          mapping the existing information technology and Systems Management  
11 components supporting the information technology environment of the customer to  
12 architectural building blocks of a predetermined enterprise service delivery technical  
13 model;

14          identifying which architectural building blocks of the predetermined enterprise  
15 service delivery technical model are required to deliver the Systems Management  
16 services to the customer in accordance with the Systems Management solution scope;  
17 and

18          mapping the inventoried existing information technology components that were  
19 mapped to the architectural building blocks of the predetermined enterprise service  
20 delivery technical model to the architectural building blocks of the predetermined  
21 enterprise service delivery technical model that were identified as required to deliver  
22 the Systems Management services in accordance with the Systems Management

23 solution scope, this mapping step resulting in a list of design objects and relationships  
24 between the design objects that will deliver the Systems Management services in  
25 accordance with the Systems Management solution scope.

1 29. (previously presented) The computer program product as recited in claim  
2 28, wherein the architectural building blocks and defined relationships between the  
3 architectural building blocks are a function of a set of predefined principles and key  
4 requirements.

1 30. (previously presented) The computer program product as recited in claim  
2 28, wherein relationships between the architectural building blocks are arranged in  
3 predefined logical levels.